

UNEMPLOYMENT CLAIMANTS CLAIMS CENTER INFORMATION

New Claims

The Division of Employment Security (DES) Regional Claims Centers are continuing to answer the Claim Filing Line, Monday through Friday, and individuals are able to file new, renewed, extended and reopened claims.

In addition, the DES' Internet Claims Filing System is available 24 hours a day, 7 days a week.

www.moclaim.com

Help

DES has stopped accepting Help Line calls on Tuesdays and Thursdays. Individuals are still able to check the status of their claims by using the DES' Internet Claims Filing System or calling the DES' automated telephone system.

Visit:

www.moclaim.com

Or call your local office:
Jefferson City 573-751-9040
Kansas City 816-889-3101
Springfield 417-895-6851
St. Louis 314-340-4950
Toll Free 800-320-2519

We are not accepting Help Line calls on Tuesdays and Thursdays in order to process claims faster and get benefits to the individuals who need them.